

**NORTH SHORE CRISIS SERVICES SOCIETY  
JOB POSTING**

**Internal/ External**

**Posting Date: November 17, 2021**

**Closing Date: December 2, 2021; noon**

*This posting may remain open if a suitable candidate is not found*

*This position requires Union membership*

Location: SAGE Transition House, North Vancouver  
Start date: Immediately  
Wage: \$25.56  
Schedule: 40 hours per week  
Hours of work: Friday, Saturday, Sunday, Monday and Tuesday; 3:30 pm - midnight  
Driver's License: Required

North Shore Crisis Services Society is looking for a Permanent Full-time Transition House Support Worker at SAGE House.

NSCSS provides supports and services for women and their children fleeing abuse, and SAGE House is one of our programs. This is a big busy house and the Transition House Support Worker does a variety of tasks day-to-day; anything from emotional support and crisis intervention to occasional meal planning and grocery pick up. We are looking for an energetic person who has a good understanding of the dynamics of abuse, a strong feminist analysis and the ability to make good decisions on-the-fly!

The Transition House Support Worker provides advocacy, one to one support, group facilitation, crisis intervention, assessment, intake and discharge services for up to eighteen women and children fleeing violence who are living temporarily in SAGE Transition House. The Transition House Support Worker also assists the program coordinator by providing administrative support as necessary and ensures the safety and security of the program.

This position comes with Dental and Extended Health Care Benefits and membership in the Municipal Pension Plan.

**QUALIFICATIONS:**

- Diploma in a related Human/Social Service field
- Current Emergency First Aid Certificate (NSCSS will pay for your re-cert if required)
- Two years recent related experience
- Knowledge of family violence, violence against women and children, community resources
- Mature and level headed
- Must be able to take direction and work cooperatively with others on your team
- BC Driver's License
- Or an equivalent combination of education, training and experience

**SKILLS AND ABILITIES:**

- Excellent oral and written skills
- Good organization and time management skills
- Crisis intervention, assessment and lay counseling skills
- Good conflict resolution skills
- Able to be non-judgmental and empathetic
- Able to work effectively in a team environment
- Able to be flexible and creative
- Able to maintain personal and professional boundaries
- Able to interact effectively and positively with women and children
- Able to remain calm in stressful situations within the program

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**ADDITIONAL INFORMATION:**

Clients are women and children in crisis who are fleeing from violence and abuse. There can be personal risk in the day-to-day work. The program provides service to women and children from a variety of cultures and backgrounds, and includes cisgender, transgender and lesbian women. The program accepts pets. The program operates 24/7. The ability to function under pressure is essential. This position requires a criminal record search by the police and an authorization for criminal record check under the Criminal Records Act of B.C.

**COVID-19 considerations:**

A WorkSafeBC Safety Plan is in place to ensure safety for all amidst the COVID-19 pandemic. All new staff will be thoroughly oriented and supplied with site-appropriate protection.

We are hiring immediately for this position. Don't wait to apply.

Please send resume and cover letter to:

Connie Bonsteel, North Shore Crisis Services Society  
Fax: 604-987-1623  
Email: cbonsteel@nscss.net