

# NORTH SHORE CRISIS SERVICES SOCIETY

## JOB POSTING

Reposting Date: Feb 10, 2021

Closing Date: Will remain open until position is filled

This position requires Union membership

Location: SAGE Transition House  
NSCSS Position: Women's Advocate  
Classification: Eleven (11); Adult, Youth and/or Child Worker  
Position Status: Casual  
Start date: Immediately  
Wage: \$25.56 (As of April 1, 2021)  
Benefits: As per collective agreement  
Entitlements: As per collective agreement  
Hours of work: No guaranteed hours. Must be available for some Daytime, Evening and Overnight Shifts

### JOB SUMMARY:

Provides advocacy, one to one support, accompaniment, group facilitation, crisis intervention, assessment, intake and discharge services for up to eighteen women and children fleeing violence. Assists the program coordinator by providing administrative support as necessary and ensures the safety and security of the program.

### QUALIFICATIONS

- Diploma in a related Human/Social Service field
- Current Emergency First Aid Certificate
- Two years recent related experience
- Knowledge of family violence, violence against women and children, community resources.
- Mature and level headed
- Current BC driver's license preferred
- Must be able to take direction and work cooperatively with others.
- Or an equivalent combination of education, training and experience

### SKILLS AND ABILITIES:

- Excellent oral and written skills
- Good organization and time management skills
- Crisis intervention, assessment and lay counseling skills
- Good conflict resolution skills
- Able to be non judgmental and empathetic
- Able to work effectively in a team environment
- Able to be flexible and creative
- Able to maintain personal and professional boundaries
- Able to interact effectively and positively with women and children
- Able to remain calm in stressful situations within the program
- Ability to speak Farsi or another language is an asset

### ADDITIONAL INFORMATION:

**Procedures and Protocols are in place to ensure a safe work environment amidst the COVID-19 pandemic.** This position is located in a stressful environment, which is sometimes extremely busy. Clients are women and children in crisis who are fleeing from violence and abuse. The program responds to a variety of women and children including women and children from diverse cultures and backgrounds and trans-gender and lesbian women. The program accepts pets. There is a continual level of personal risk involved in the day-to-day work. The ability to function under pressure is a requirement.

Please provide resume and letter of interest to:

Connie Bonsteel, Administrative Manager  
North Shore Crisis Services Society  
Email: cbonsteel@nscss.net